

# Redwalls

Private Nursing Home

25th November 2015

Mr G Taylor  
Managing Director  
Lamont Johnson Limited

Dear Grayson


Re: Sale of homes

There have been times in the last few months that we did not think that we would get to this stage that the business' have sold successfully. The whole due diligence was tiresome and if it had not been for your constant support throughout, extensive professional advice, expertise in the care sector and unfailing good humour, we are not sure if we would have carried on. We are very grateful that you were so flexible in working with us. We know of no other agent who would take calls and reply to texts and e-mails in the evenings and weekends, not just occasionally, but throughout the process from the Sellers and Buyers. Your commitment to us and the process was exceptional and was very much appreciated.

You were aware that we were extremely sensitive that any sale should be conducted discreetly and we know that must have made life difficult for you. However, you introduced the perfect buyer, whom shared our philosophy of care and the whole matter was completed with minimal fuss for residents and staff.

We would have no hesitation in recommending you to anyone considering selling their homes. Thank you and Dawn for your support and advice throughout the process.

Yours sincerely



David and Rhiannon Walker  
Drew Care Limited and  
Redwalls Care Services Limited